

Wholesale Policies

Opening an account

Please provide a copy of your state sales tax certificate to receive our wholesale price list.
First order must be paid in full before we ship.

All orders

We wholesale only our "Running Horse" product line. All other products are retail only.
No minimum dollar amount for wholesale orders shipped to your business.
Some product categories have minimum quantities per order. Please see our price list.
See also our drop shipping policies (above right).
We accept checks or money orders in US dollars, MasterCard, VISA, American Express, Discover, and PayPal. No COD.
At our discretion, net 30 invoicing is available for wholesale accounts in good standing.
Late fee of 1.5% per month will be added to past-due invoices.
Returned check fee is \$30.00.

Custom orders

50% non-refundable payment is required at the time a custom order is placed.
Personalized items may not be returned for refund or exchange except for our error.

Pricing and discounts

5% discount for an order with a merchandise total of \$200 or more.
Volume discounts are available. See our price list for the minimum quantities required. Please contact us for prices.
Only one discount may be applied to any order – discounts cannot be combined.
Prices and availability of any product may change without notice.
All prices are in US dollars. Prices do not include shipping, taxes, duties, or other fees.

Production time

Production times are generally 1 to 3 weeks for orders under 50 units, 2 to 4 weeks for up to 200 units, and 4 to 6 weeks for up to 600 units.
Larger orders will require a minimum of 8 weeks lead time. Please contact us for an estimate.

Drop shipping

Merchandise must total \$50 or more per order.
30% will be added to the merchandise total.
A \$3 handling fee will be added for each shipping address in the order.
A credit card must be on file and will be charged when orders are shipped – no net terms.

Consignment

We do not sell items on consignment.

Samples

We will supply items with a total retail value of up to \$20 to a qualified business.
Additional or more expensive samples are available at wholesale cost plus shipping.
We will refund your purchase price if samples are returned as described below.

Shipping

All orders are shipped FOB Postville, Iowa, USA.
We ship small orders by USPS Priority Mail.
Larger orders generally ship via UPS Ground.
We can ship via FedEx with an additional charge for courier pickup.
Orders over 100 lb may ship by truck.

Returns

Contact us by mail, fax, or email before returning items. Please give the reason for return and whether you would like a refund or an exchange.
Customer is responsible for all return shipping fees, unless the return is due to our error.
Returns will not be accepted if shipped more than 30 days after the date of receipt.
No refund or exchange will be given for used, worn, damaged, or dirty merchandise.
A 15% restocking fee will apply to (1) returns for any reason other than our error or (2) canceled, refused or unclaimed orders.

Questions?

Contact DeeAnna Weed at 563-864-3201 or info@classicbells.com